

MAY 2012



MISSOURI
DEPARTMENT OF

LABOR MONTHLY DASHBOARD MEASURES



LAWRENCE G. REBMAN, DIRECTOR

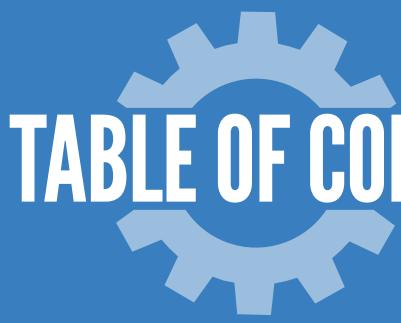


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MAY 2012

UNEMPLOYMENT INSURANCE (UI)

Unemployment Rate: **7.3%**

Amount of Title XII Loans to the Unemployment Trust Fund: **\$563,547,139.03**

Trust Fund Balance: **\$34,144,601.07**

Number of Employers in the Shared Work Program: **463**

Number of Affected Employees in the Shared Work Program: **32,777**

SECOND INJURY FUND (SIF)

Second Injury Fund (SIF) Claims Filed in May: **657**

SIF Balance (as of 2-29-11): **\$8,198,659.69**

New Permanent Total Disability (PTD) Claims Paid: **0**

Total Amount Paid for New PTD Claims: **—**

Average Cost Paid on New PTD Claims: **—**

Number of awards (PTD Claims and Claims due to Uninsured Employers)

for which payments were due but held in May: **15**

First time payments which were due but held in May: **\$1,200,709.02**

Total Number of awards (PTD Claims and Claims due to Uninsured Employers)

for which payments were due but held in May: **242**

Total Amount of 1st Payments which were due but held in May: **\$17,362,224.24**

Total Number of Recipients receiving Scheduled PTD Benefits: **1,080**

WORKPLACE SAFETY

Potential Occupational Safety and Health Administration (OSHA) Fines Avoided by Missouri Businesses through the Department's On-Site Consultations: **\$417,708**

Mine Safety and Health Administration (MSHA) Fines Avoided by Employers through the Department's Consultations: **\$82,800**

Number of Missouri Miners Trained: **341**

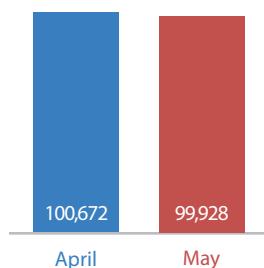
Number of Hazards Found at Missouri Mine Sites: **115**

Number of Miners Assisted by Hazards Removed: **501**

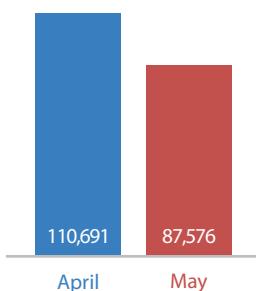
DIVISION OF EMPLOYMENT SECURITY

Gracia Backer, Division Director

CALLS ANSWERED



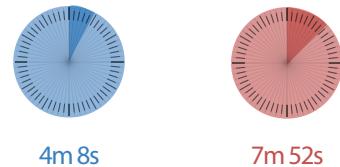
CALLS IN QUEUE



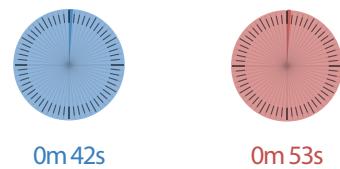
AVERAGE TIME CALLS IN QUEUE



Help



Priority



Line to change and address or PIN number, or for claimants who are asked to call in on a certain day

UI CASES REFERRED FOR PROSECUTION

April **44** May **53**

MONEY RECOVERED IN FRAUD*

Apr. \$963,063 / May \$825,231 / YTD: \$5,090,955

*monthly totals are subject to change

MISCLASSIFIED WORKERS IDENTIFIED

Apr. 681 / May 842 / YTD: 4,301

ACCOUNTS / EMPLOYERS WITH MISCLASSIFIED WORKERS

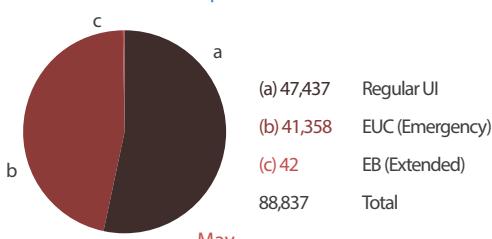
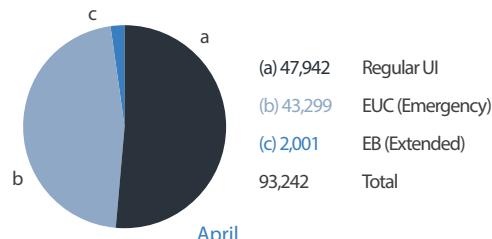
Apr. 127 / May 99 / YTD: 691

ADDITIONAL TAXES OWED DUE TO MISCLASSIFICATION*

Apr. \$11,810 / May \$196,224 / YTD: \$766,970

*monthly totals are subject to change

PEOPLE RECEIVING UNEMPLOYMENT INSURANCE BENEFITS



DELINQUENT UNEMPLOYMENT TAXES COLLECTED*

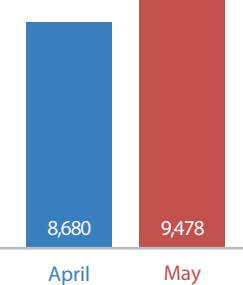
\$	March 2011	\$21,149,755
	March 2012	\$19,835,408

*updated quarterly

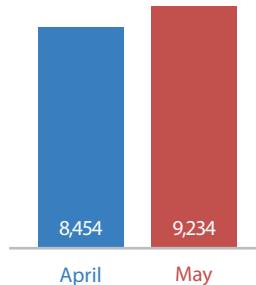
DIVISION OF WORKERS' COMPENSATION

John Hickey, Division Director

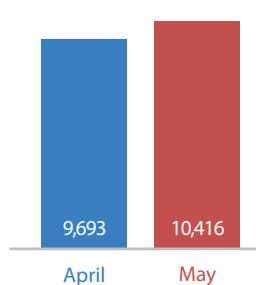
WORKPLACE INJURIES, FATALITIES (FROIs PLUS CLAIMS) REPORTED TO THE DIVISION



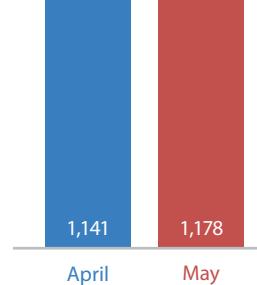
FIRST REPORTS OF INJURIES (FROIs) FILED



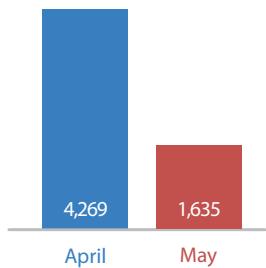
WORKERS' COMPENSATION CASES PROCESSED



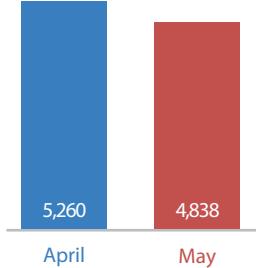
CLAIMS FOR COMPENSATION RESOLVED



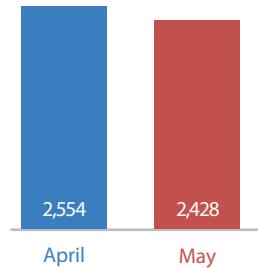
CLICKS ON "ARE YOU COVERED?" COVERAGE VERIFICATION SERVICE (CVS)



SEARCHES PERFORMED IN THE CVS



POLICY DETAIL INFORMATION REQUEST FROM CVS



STATE BOARD OF MEDIATION

Michael Pritchett, Acting Chairman

NUMBER OF PETITIONS FILED

Apr. 1
May 4



ELECTIONS HELD

Apr. 1
May 0

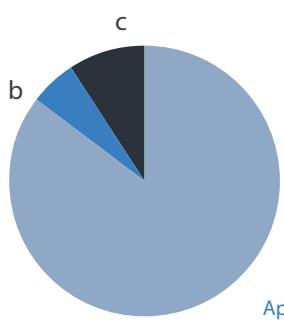
ELECTIONS RESULTING IN REPRESENTATION (NUMBER OF EMPLOYEES)

Apr. 1 (93)
May 0



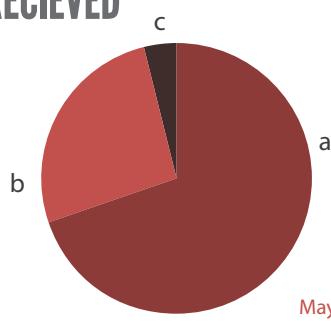
DIVISION OF LABOR STANDARDS

Carla Buschjost, Division Director



(a) 47 Minimum Wage
 (b) 3 Prevailing Wage
 (c) 5 Child Labor
 55 Total

April

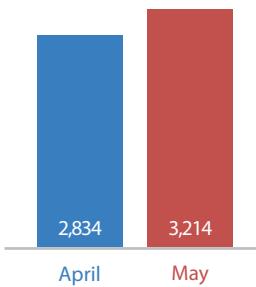


(a) 58 Minimum Wage
 (b) 22 Prevailing Wage
 (c) 3 Child Labor
 83 Total

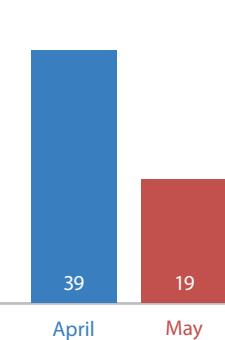
May

CALLS ANSWERED

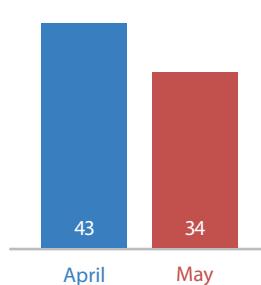
(Min. Wage, Prevailing Wage, Child Labor)



INVESTIGATIONS CLOSED



AVERAGE INVESTIGATOR CASELOAD

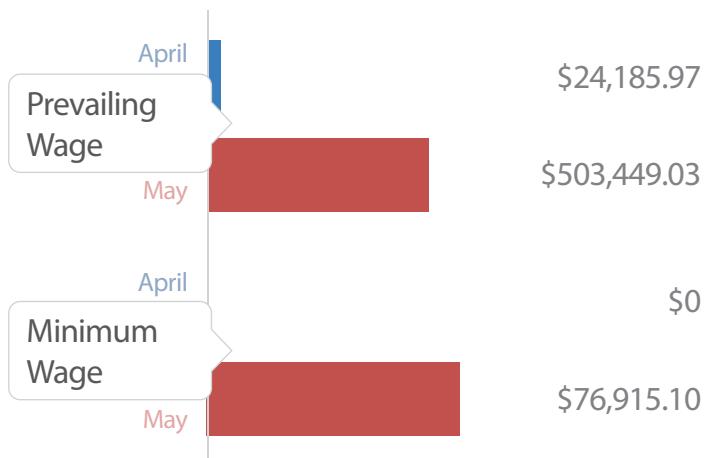


CASES REFERRED TO ATTORNEY GENERAL/PROSECUTOR

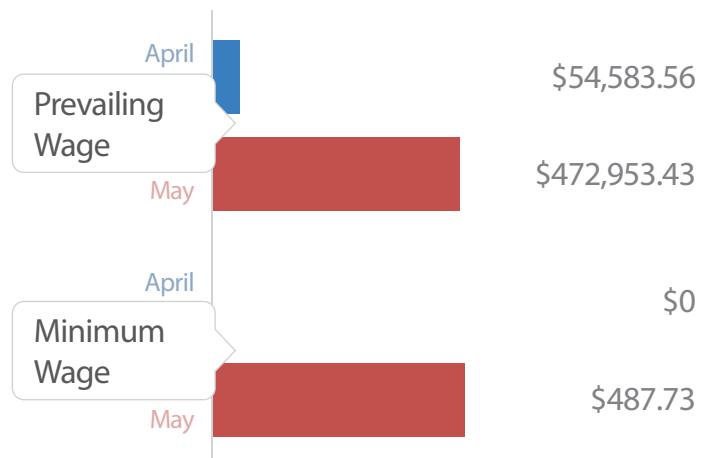


AMOUNT OF RESTITUTION ASSESSED & COLLECTED

Restitution Assessed



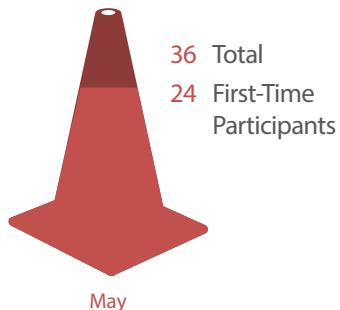
Restitution Collected



DIVISION OF LABOR STANDARDS

Carla Buschjost, Division Director

REQUESTS FOR SAFETY & HEALTH CONSULTATIONS



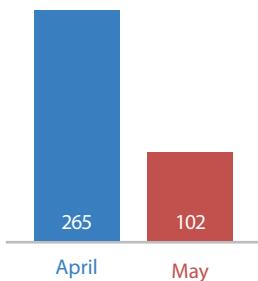
HAZARDS CORRECTED ON-SITE BY THE MISSOURI SAFETY & HEALTH CONSULTATION PROGRAM



MISSOURI COMMISSION ON HUMAN RIGHTS

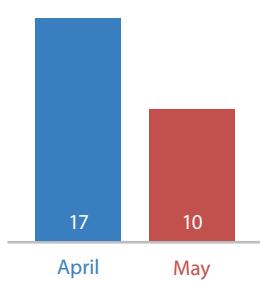
Alisa Warren, Executive Director

CASES CLOSED



CASES SETTLED

(includes conciliations, mediations, early resolutions)



AVERAGE INVESTIGATOR CASELOAD



RIGHT-TO-SUE LETTERS ISSUED

55 Within 180 Days
6 After 550 Days
98 Total



12 Within 180 Days
3 After 550 Days
25 Total



CASES SET FOR HEARING

Apr. 1 / May 0

CASES APPEALED IN CIRCUIT COURT

Apr. 0 / May 0

PARTICIPANTS IN OUTREACH/EDUCATION ACTIVITIES

	April	May
Participants	104	0
Sessions	3	0

WEBSITE HITS FOR SPECIFIC PAGES

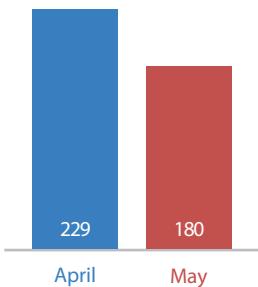
DIVISION OF WORKERS' COMPENSATION WEB HITS

	April	May
Workers' Compensation	9,575	9,872
Second Injury Fund	625	591

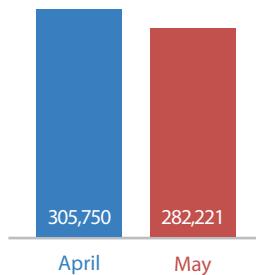
DIVISION OF LABOR STANDARDS WEB HITS

	April	May
Minimum Wage	8,363	7,695
Wage & Hour	3,501	3,604

ON-SITE SAFETY & HEALTH PROGRAM WEB HITS

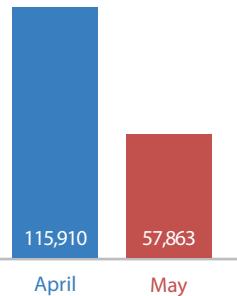


UI INTERNET CLAIMS WEB HITS

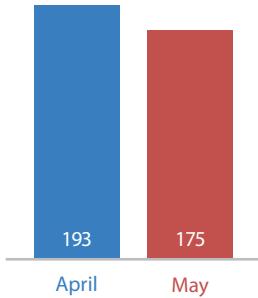


USTAR WEB HITS

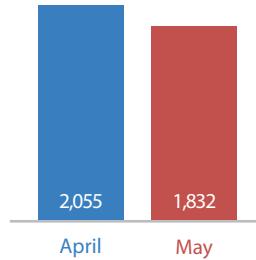
(the MO Unemployment State Tax Automated Reporting/USTAR System)



WORKERS' SAFETY PROGRAM



MISSOURI COMMISSION ON HUMAN RIGHTS



**TOTAL LABOR.MO.GOV
WEBSITE HITS MAY
739,983**

Total Views for MoLaborDept Channel: 221,917

Top 5 Viewed YouTube Videos

How to file an unemployment claim in Missouri [114,787 views](#)

What's Next? - Part 1 [10,934 views](#)

Phones are Busy [9,770 views](#)

Unemployment Extensions - What's Next? [8,137 views](#)

Work Benefit Amount Calculator [8,080 views](#)

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Summer Work for Youth [123 views](#)

Altenburg Hardwood Lumber Company SHARP [22 views](#)

Jacob's Cave Promo [64 views](#)

Fair Housing Month [76 views](#)

Featured Video on YouTube

<http://www.youtube.com/watch?v=T0mv3Z2HKms&feature=plcp>

